



شركة
أجنحة
الظافر لخدمات الشحن

AL-ZAFER WINGS CARGO SERVICES CO.

خدمات الشحن والتفريغ والنقل البحري للبضائع



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Al Zafer Wings Cargo services was established in 1970 and has developed into one of the foremost market leaders in the field of shipping & freight forwarding under the good leadership of the management and team of motivated staff. We are in the major business of freight forwarding, container freight station stevedoring & terminal operations, customs broking cargo survey and Container Yard. As forwarding, we handle over 55000 containers per annum. We have our corporate office at Jeddah and branch offices in all major cities in the kingdom of Saudi Arabia.

The assignment of the company is to accomplish absolute perfection and take in all developmental innovations in the services industry helps to keep a leading pace with the modern complex and competitive market environment

Al Zafer offers personalized service for each client through the Customer Service Representative system. Al Zafer focuses on sea and air freight part and full-load, group age, as well as industry specific project cargo, to and from the major worldwide ports and airports, using the main and the most reliable air/ocean freight companies.

Our customers' services department coordinates every phase, step by step, from the collection of goods to the delivery, using the most sophisticated information systems and offers our clients an immediate assistance informing them on the procedures to be followed and on the necessary documents to be filled in for the transport.

Our logistic services, thanks to its flexibility, are adaptable to the client's needs concerning the deposit, the shrink wrapping, the transport, and the delivery.

We are Freight Consolidator personalized "door to door" of personal effects and household goods both Air & Sea freight to the Philippines and Indonesia. We tailor our services to meet specific relocation requirements from packing/Warehousing/Inland Transport/Office Relocation/Local & Domestic Move.

ABOUT US

OUR MANAGEMENT

We have a group of highly qualified, well-experienced & dedicated staff backed by a most modern computer network so that we can offer our services with a highest degree of professional standards. We really make a true image of think global; act local.

We strive to offer our clients value for money, and aim at economy whilst maintaining quality and efficiency. Our commitment is total, we really care about our clients and care for the cargoes that are entrusted to us.



MOHAMMED AL QAHTANI
CHAIRMAN



MAHMOUD S. QATAMESH
MANAGING DIRECTOR



SHAFI MOHAMMED AL QAHTANI
RIYADTH BRANCH MANAGER

The choice and variety of destination, sea bound or air, served by Al-Zafer, is unequalled. Whether dispatching or receiving goods via Al-Zafer global network, clients enjoy a prompt, efficient and cheerful service and benefit from highly intelligent decision-making and flexibility of response.

Our main purpose is to make our customers' shipping cost as less as possible in giving reasonable, unbeatable prices and prompt services which helps to increase their profit margin.

OUR MISSION



Al Zafer wings cargo services co. is dedicated to building long-term relationships with our customers and associates and a commitment through our various services to providing consistent, reliable and cost-effective solutions for meeting customer needs and service satisfaction.

OUR VISION



We recognize company and personal growth as a strategic goal of the organization, both organic and through joint ventures and alliances. To achieve this, we will strive to be an effective, progressive organization providing world class services for maximum customer value and satisfaction.

QUALITY POLICY



Al Zafer wings cargo services co. is engaged in the provision of Shipping services (Sea, Air), Freight Forwarding, Logistics and Distribution and other related freight transport activities together. Improving our overall performance throughout our operations is central to our continuing priority to ensure our customers receive both products and services of the highest standards possible. To help us achieve this, we have implemented and maintain a fully documented quality management system.

Our quality management system is designed to continually improve performance by identifying and addressing the needs of our customers. In order for us to achieve continual improvement, we have set and will maintain, review and where necessary revise quality objectives with the aim of continually improving our performance.

All employees of the company are expected to conduct their work in a manner compatible with the company's quality policy and objectives and are encouraged through dialogue to actively participate in meeting the needs of our customers.

The Group is committed to continuous improvement, maintaining high standards of reliability and quality in meeting customer requirements, with its Quality Management System.

OUR SERVICES

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AVIATION SERVICES



We have strengthened our Aviation department by procuring an aircraft of B737-200 having capacity to carry 115 passengers and 8 tons of cargo. The aircraft has registered in Central African Republic as its national carrier and now serving between various African and Middle East destinations.

Al-Zafer Aviation Division can provide services such as:

- Charter flights to all over the world.
- Leasing for kind of Aircrafts.
- Organizing Hajj & Umrah flights.
- Ground handling services.
- V.I.P. Charter flights.
- Weighing center at Makkah, Madina & Jeddah for Umrah / Hajj for allowance and excess baggage.

SHIPPING SERVICES



The maritime sector is a comprehensive service industry and all of it - afloat and ashore - was and will be of great importance to the daily life. There is a role to play for everybody in the shipping industry as a well outfitted company with latest infrastructure and facilities.

Al Zafer Shipping is trying to cope with the modern competitive and comprehensive shipping market to provide specialized services to its customers.

AIR CARGO HANDLING



Our air cargo warehouse located in the mid-city is having all the contemporary facilities to handle any volume of cargoes. Its convenient location and proximity to the major truck ways enables us to control the timely movement of cargoes to/from airport.

TRANSPORTATION



As part of our integrated services, we also offer land transportation solutions to efficiently and economically move your goods of any size, shape or quantity from one point to other. We maintain our own in-contact vehicle fleet for collection and delivery throughout the kingdom. Our fleet consists of 200 units including reefer.

It enables us to transport big volume of shipments containers and bulk to various parts of the Kingdom and to the neighboring countries. It is simply "A synchronized & well-controlled movement".

OUR ACTIVITIES

The acquiring of new warehouse in the bonded re-export zone inside the port (CFS) is one of the very important innovations of Al Zafer to provide best services to our valued clients. Al Zafer is the first company to have this facility inside Jeddah port. This warehouse is assuring the safety of goods at storage. It is protecting the cargoes from adulteration and mishandling. The following are some of the benefits you can get when use this facility:

1. **Special Caring in Handling:** This warehouse is highly mechanized and so our people can handle your cargoes very securely. Also, our staffs are taking too much care on each and every package when they handle it.
2. **Safety in Storage:** This warehouse assuring the safety of goods at storage. It is protecting the cargoes from theft, adulteration and mishandling.
3. **Faster Services:** Our warehouse is meant to provide faster services to our valued customers and it is helping us a lot in that respect. It is easier to take the cargoes out of the port once the clearance formalities are finished.
4. **Faster Clearance:** There is a customs counter in the CFS area exclusively for clearance of cargoes handled at CFS area so it makes the clearance easier.
5. **Duty free Re-Export:** This facility provides the chance for easier duty free re-export. The cargoes can be re-exported from the CFS area directly and so the clients can avoid many complications unnecessary expenses.
6. **More free time:** We can give you 15 days of demurrages free time instead of 10 days.
7. **Lower Storage fee:** After 15 days of free time we will charge you only SR. 15 / Ton / Day instead of SR. 20

AIR CARGO SERVICES



We are one of the accredited cargo agents for handling air cargoes in the Kingdom. Our special agreements with most of the carriers enable us to provide better rate and professional service, in moving air cargoes, TO anywhere in the world.

With agent located around the world, We can provide export international services to any overseas location delivering such shipments of personal effects and household goods / Cars / AVI / DGR / PER / GENERAL CARGOES etc. "Door to Door to Airport to Airport whatever is preferred".

SEA FREIGHT



We provide cost effective and professional services in moving LCL, FCL Break bulks and reefers through our international network.

We undertake packing, warehousing, domestic & international moving of all kinds of cargoes such as personal effects, commercial cargoes and diplomatic shipments. We have regular door to door service to Indonesia and Philippines.

CUSTOM CLEARANCE



Our customers' clearance department has three offices (Jeddah, Riyadh & Dammam) with a specialized manpower of 100. All the offices are fully linked with most modern communication systems.

CFS WAREHOUSE



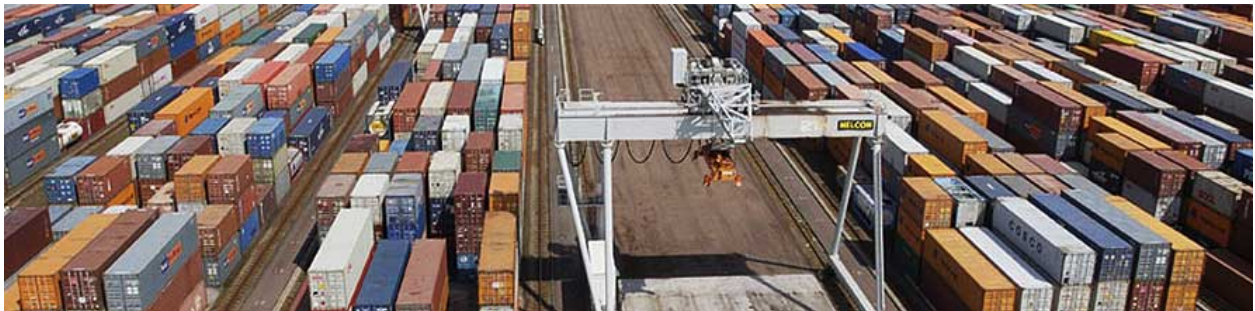
In order to cope up with the growth of Port Traffic, it is necessary for CFS to get equipped in all Infrastructure facilities. It is also necessary to give Cost-effective, Committed Service to all CFS users. We operate 8 well equipped warehouses in the Bonded Re-export zone inside the port. These warehouses ensure safety of goods at storage, faster clearance and

duty free re-export easier customs clearance. It protects the cargoes from mess up and mishandling.

The following are some of the benefits you can get when use this facility:

- Special care in handling
- Safety in Storage
- Duty free re-export
- Faster Clearance
- Faster Services
- More free time

CONTAINER TERMINAL



We have a well-equipped and huge container terminal and storage yard. It is one of the largest of its kind in Saudi Arabia. This well-equipped container and storage yard has a warehouse of 2000 sq. ft. This facility enables us to handle big volume of different type cargoes very smoothly and safely.

CARGO SURVEY



We have separate division for cargo survey and loss adjustment with highly specialized and skilled staff consists of Captain, Engineers, Marine Surveyors, and Non Marine Surveyors etc.

PROMOTIONS



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SOCIAL & CULTURAL



We have formed clubs for football, volley ball and cricket by ourselves and actively participating in the local tournaments as Al Zafer Cargo Team.